

Subject: FW: Newsletter - ECC Centres and Trade Fair

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From: Veterinary Surgeons' Board of WA



VETERINARY PRACTICE BOARD
WESTERN AUSTRALIA



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EMERGENCY AND CRITICAL CARE CENTRES

The Board is aware that veterinary premises providing emergency and critical care services in Perth (**ECC centres**) are experiencing an unprecedented demand for their services, resulting in long wait times.

To assist ECC centres to provide the best care for patients and clients, please note the following:

1. Please always phone ahead to confirm hospital operations – is your patient able to be seen?

An alternative hospital may be suggested because of the ECC Centre's workload.

2. Are there any wait times to advise clients of?

Wait times are more common now due to workload, and informing clients of this before they arrive helps to minimise conflicts. Just because the waiting room looks empty doesn't mean that emergency staff aren't experiencing an extremely heavy workload within the hospital.

3. If the clinical history is not ready, that's ok.

Please make sure that the treating veterinarian calls and speaks to the receiving veterinarian to ensure that important information is communicated and to get an idea of potential costs involved to ensure that referral/transfer is financially realistic for your client.

It is still essential that history, blood and pathology tests and relevant radiographs are sent through to the emergency centre before you finish your day's work. Due to the rotating shift pattern in ECC centres, the veterinarian you speak to before transfer may not be the veterinarian who ends up having to make important decisions for your patient in the middle of the night.



BOARD STAND AT THE AVA TRADE FAIR

A reminder that this year the Board will be hosting a stand at the AVA WA Trade Fair and exhibition, which is being held at the Esplanade Hotel in Fremantle on Friday 4 November 2022 from 6:30pm - 9:00pm and Saturday 5 November 2022 from 10:30am - 3:30pm.

This is your opportunity to meet and chat with some of the new Board members and staff. You can also ask questions and find out about the new legislation and what it means for you.

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